

Senior DDI Engineer

Company Overview: EfficientIP (www.efficientip.com)

EfficientIP is a global provider of the most advanced and comprehensive DDI (DNS, DHCP, IP Address Management) products available. Efficient IP's SMART DDI approach offers enterprises and service providers a unique appliance based solution to intelligently simplify and automate design, deployment and management of the critical DDI infrastructure.

SOLIDServer™ centralizes all information from the IP plan and DNS and DHCP servers in one single interface and gives customers a consolidated overview to control the deployment of infrastructures and network services (VoIP, Datacenters, etc.).

Efficient IP has built strategic relationships with a number of software and hardware market leaders to develop complementary solutions and to enable new offerings from partners. This includes AWS, Microsoft, Google, VMware, Dell, HP, IBM, Oracle, Red Hat, Novell, Cisco, ISC...

Efficient IP's client base includes hundreds of the most demanding companies in all business sectors to include Vodafone, EADS, Cap Gemini, HP, STMicroelectronics and T-Mobile with an established presence in the US, APAC (India, South East Asia), France, the UK, Germany, Italy & Spain.

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Location: ideally in the Philadelphia area, however there is flexibility for an alternate location in the US.

Please note that although this job is a remote position, it may carry up to 30% of travel to customer sites, as required (when travel is permitted).

Position description: We are looking for a highly experienced DDI Engineer to be a part of our Professional Services Team in North America. The main focus is to deploy our EfficientIP solution for our customers and replace their legacy solution. This individual will participate in and manage the technical aspects of multiple projects at a time.

This job consists of the following key tasks:

- Lead technical design and configuration meetings with customers
- Assist Field Engineers in performing the configuration of appliances
- Participate in troubleshooting during the project lifecycle
- Import, review and analyze existing customer data
- Respond to customer inquiries during the project
- Migrate data to EfficientIP
- Execute cutovers based on customer needs
- Write up technical notes/reports
- Do scripting and data manipulation
- Assist other departments as required

This position is exciting because it offers challenges on the technical level, based on complex solutions customers may have or want. You will become a Subject Matter Expert and an instrumental resource in moving our solutions forward. We value teamwork and provide a good working environment for growth.

EfficientIP will provide the necessary training for Certification on SOLIDServer.

Technical Qualifications required:

- Strong technical background for DDI protocols, TCP/IP (IPv4, IPv6) is mandatory
- Problem-solving/basic troubleshooting skills in IT environments
- Data migration experience
- DDI vendor experience in a Professional Services capacity is desired
- Scripting and API knowledge to automate tasks is a plus

General Qualities sought:

- Team player, flexible, willing to learn and to help peers
- Inquisitive, tech-savvy, and passionate about DDI
- Detail-oriented, work organization skills, multi-tasking
- Ease of interaction with customers
- Good communication, presentation, and interpersonal skills

Must have requirements:

- Able to work in the US without any type of sponsorship
- Computer Sciences degree (Master Degree), or related experience in the DDI-related industry (over 10 years)

If you have what we are looking for, we want to hear from you. We offer competitive salary and benefits, along with a great opportunity for you to grow your expertise and influence DDI evolution with us.