

Entry-level DDI Engineer

Company Overview: EfficientIP (www.efficientip.com)

EfficientIP is a global provider of the most advanced and comprehensive DDI (DNS, DHCP, IP Address Management) products available. Efficient IP's SMART DDI approach offers enterprises and service providers a unique appliance based solution to intelligently simplify and automate design, deployment and management of the critical DDI infrastructure.

SOLIDServer™ centralizes all information from the IP plan and DNS and DHCP servers in one single interface and gives customers a consolidated overview to control the deployment of infrastructures and network services (VoIP, Datacenters, etc.).

Efficient IP has built strategic relationships with a number of software and hardware market leaders to develop complementary solutions and to enable new offerings from partners. This includes AWS, Microsoft, Google, VMware, Dell, HP, IBM, Oracle, Red Hat, Novell, Cisco, ISC...

Efficient IP's client base includes hundreds of the most demanding companies in all business sectors to include Vodafone, EADS, Cap Gemini, HP, STMicroelectronics and T-Mobile with an established presence in the US, APAC (India, South East Asia), France, the UK, Germany, Italy & Spain.

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Location: Philadelphia area, ideally near West Chester, PA.

Position description: We are looking for a DDI Engineer to be a part of our Professional Services Team in North America. This individual will work closely with Delivery project teams to fulfill supporting PS tasks in deploying the customer solutions.

This job consists of the following key tasks:

- Work with customers
- Plan calls, meetings with customers
- Participate on multiple projects at a time
- Perform various tasks (licensing, hw/sw appliance staging, drafting technical prep docs, ...)
- Participate in basic troubleshooting on appliance install/ access
- Import customer data
- Respond to customer inquiries during the project
- Assist lead PS on projects
- Conduct upgrades, manage smaller-sized projects
- Write up technical notes/ reports
- Document processes, technical call summaries, and follow-up on any action items
- Assist other departments as required

This position is exciting because it offers challenges on the technical level, and a great learning experience about DDI and its numerous complexities. You will be a key team member in moving our projects forward. We value teamwork and provide a good working environment for growth.

EfficientIP will provide the necessary training for Certification on SOLIDServer.

Technical Qualifications required:

- Understanding of DDI concepts (DNS, DHCP, IPAM)
- Networking experience, background (HW and VM appliances)
- Problem-solving/ basic troubleshooting skills
- Knowledge of security principles
- DDI solutions experience is an asset

General Qualities sought:

- Team player, willing to learn and to help peers
- Inquisitive, tech-savvy, and passionate about DDI
- Detail-oriented, work organization skills, multi-tasking
- Good communication, presentation, and interpersonal skills

Must have requirements:

- Able to work in the US without any type of sponsorship
- Computer Sciences degree preferred, or related post-secondary diploma, or relevant experience (over 5 years) in a similar or network /engineering position

If you have what we are looking for, we want to hear from you. We offer competitive salary and benefits, along with a great opportunity for you to grow your expertise with us.